open gi

Switching
to Open GI
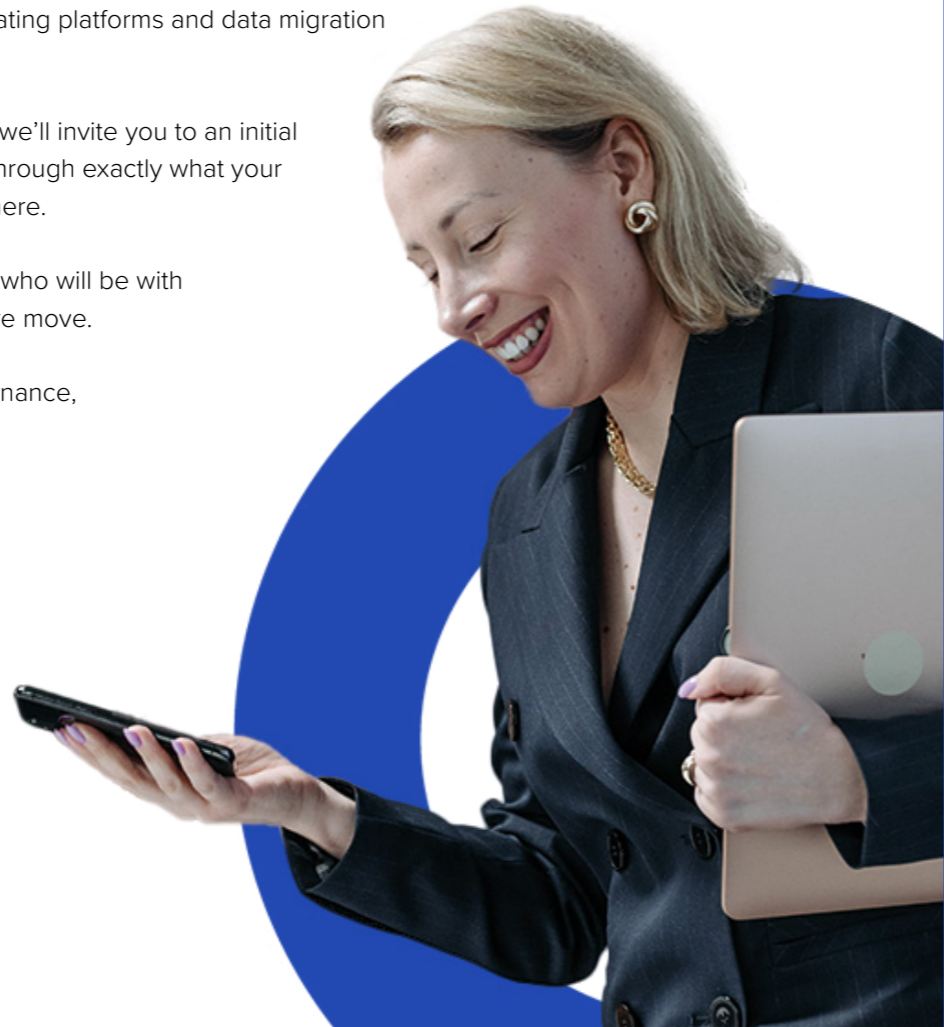
No fuss, hassle-free data migration service.

The process of moving platforms may seem daunting, time consuming and potentially a headache you don't need. We completely understand.

Open GI's exceptional know-how around migrating platforms and data migration is backed by a solid team of professionals.

When you choose Open GI for your business, we'll invite you to an initial requirements workshop. Together we'll work through exactly what your business needs and how we're going to get there.

You'll get access to a dedicated support team who will be with you every step of the way throughout the entire move.

The team will provide dedicated project governance, data expertise and expert system functionality knowledge. Making it a hassle-free experience to ensure your partnership with Open GI gets off to a flying start.

By choosing us as your technology partner, means we treat your move seriously. Your business, and your businesses success matters, so we will:

Talk to you openly about your migration worries upfront.
We have a range of adaptable options for you to switch technology providers, nothing is too challenging for our team.

Customise the right support for your business.
Whether you want us to be hands-on, hands-off, or even on site the day you move. You can rely on a collaborative experience with Open GI and your dedicated Support team.

Guide you through the process.
Typically we aim to get you trading within as little as three months; this includes testing, reviewing data quality, training, and addressing any final details. The timeline may vary depending on your requirements.

Pragmatic and cost-effective migration to Open GI.
We ensure a pragmatic and cost-effective approach to your migration process. Our team believes in transparency and they will work collaboratively with you to ensure costs are affordable.

Moving to Open GI is easy and here's why you'll like it:

Easy transition.

From the outset, your Open GI team will ensure your move is completed with ease and simplicity. That's why we'll recommend an initial planning session to ensure the right migration approach is taken based on your business operations.

Flexible and minimised disruption.

Whether you want to automate the move, run two platforms side by side or look to completely rekey your data. We can work with any option that makes your life easier and offers minimal business disruption.

Cost savings.

We know that by moving to Open GI you'll benefit from immediate cost savings and also longer-term savings. By moving to our latest SaaS-based, API-rich platform Mobius offers impressive cost efficiencies.

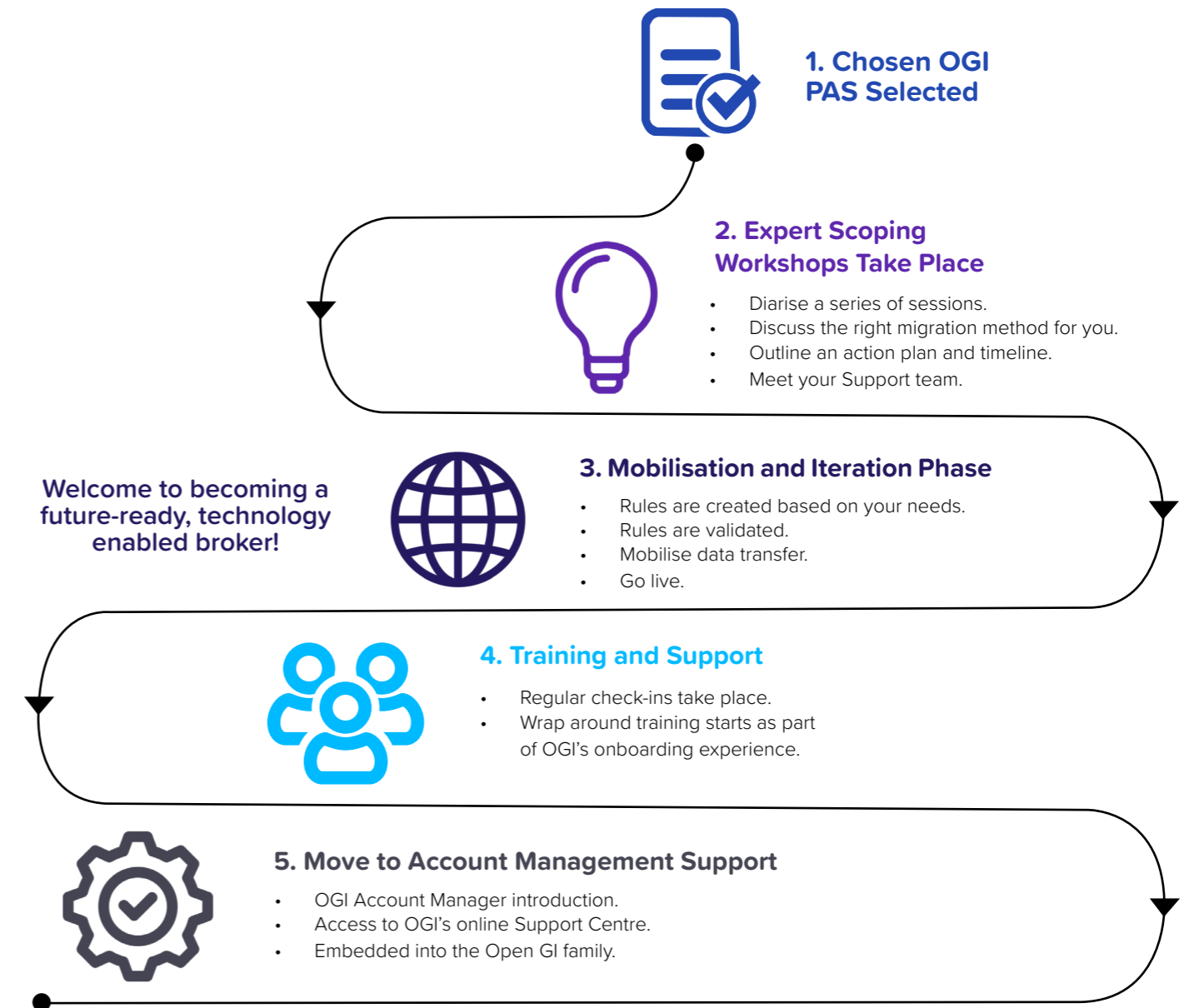**It's affordable, flexible and works with your business needs.**

Your business is future-ready with the right mission-critical technology.

We want to ensure the entire insurance market is equipped with the very best technology to ensure it remains adaptable, agile, and successful. Our technology will help your business perform at its best.

So why wait?

Your Migration to Open GI

Here's an illustration of a typical switch-over to OGI:

1. Chosen OGI PAS Selected

2. Expert Scoping Workshops Take Place

- Diarise a series of sessions.
- Discuss the right migration method for you.
- Outline an action plan and timeline.
- Meet your Support team.

3. Mobilisation and Iteration Phase

- Rules are created based on your needs.
- Rules are validated.
- Mobilise data transfer.
- Go live.

Welcome to becoming a future-ready, technology enabled broker!

4. Training and Support

- Regular check-ins take place.
- Wrap around training starts as part of OGI's onboarding experience.

5. Move to Account Management Support

- OGI Account Manager introduction.
- Access to OGI's online Support Centre.
- Embedded into the Open GI family.

Open GI's switch over service is cost-effective and transparent

In our experience every single customer migration is different, so prices will vary. What we can guarantee is we're completely transparent about costs – so there are no hidden surprises.

We understand that there can be an exit fee to leave your current provider and we get it - it's not a cost anyone likes to bear.

What we can say from our extensive experience of moving numerous insurance businesses over year on year, is that we've saved customers a considerable amount of money and hassle. Not just by the initial move over to OGI and our cloud technology, but we've been able to provide long-term running cost savings for those customers too.

Our teams are happy to have an open discussion about migration costs, so you have a better idea from the outset. We're honest and don't spring hidden charges; that's not the Open GI way.

Dedicated customer support for your business

From triage to complex issues requiring an analyst, or fault fixing with development teams, we're here to support your business.

Our team of experts have a breadth of insurance and technical know-how that is accessible through our support system.

99% of calls are answered in under 10 seconds.

40 trained staff provide support using set KPIs.

Our online portal helps you raise support tickets quickly.

Real-time view of your support tickets and their status.

Convenient web chat when you just have a quick question.

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